



DELIVER BETTER VIDEO EXPERIENCES
Broadcast-quality Video Delivery and Live Broadcasting

THE DASHBOARD
BG VIDEO DELIVERY™

The BG Video Delivery dashboard offers an easy-to-use interface for managing files, accessing summary and comprehensive reports, valuable tools, and more.

FILE MANAGEMENT

Adding and removing files on BitGravity’s network is as simple as managing files on your own computer. In addition to supporting FTP, rsync, and Webdav, customers have access to a Java applet in their dashboard account which enables simple file and folder management.

REPORTS

Customers have access to valuable, near real-time reports through the dashboard. In addition to key reports highlighted below, customers have access to a broad range of reports and can parse raw logs for deeper analytics.

- **TRAFFIC**
Data: Mbps, GB delivered, 95TH percentile usage by traffic
Variables: by geography (country, region) and ASNs over time
- **CONTENT**
Data: Files
Variables: by hits, GB delivered, and HTTP status code over time
- **BROWSERS & USER AGENTS**
Data: # of hits, % of hits
Variables: over time

Reporting formats include a graphical Web interface, CSV downloads, and CSV/XML using the BitGravity Web services API.

DOCUMENTATION, TOOLS & APPLICATIONS

The dashboard is where BitGravity provides access to product implementation documents, FAQ, APIs, and more.

- **BG VIDEO DELIVERY**
 - Quickstart Guide
 - API documentation for Advanced Progressive and Secure Access
 - Application for metadata injection into Flash videos
 - Network Troubleshooting Utility (runs diagnostics on end-users’ network connections with automatic submission to BitGravity Support)
- **BITGRAVITY FLASH PLAYER**
 - Player API

SUPPORT

BitGravity support is best accessed through the dashboard. Customers can create, manage, and review the status of their support tickets through the dashboard.



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TRAFFIC BY GEOGRAPHY

Statistics | Media | Reports | Docs/Tools | Support | Network Settings | Live andrew@xyz.com

Statistics > Overview

Statistics

2009-11-30 15:00 to 2009-12-01 15:00 PST

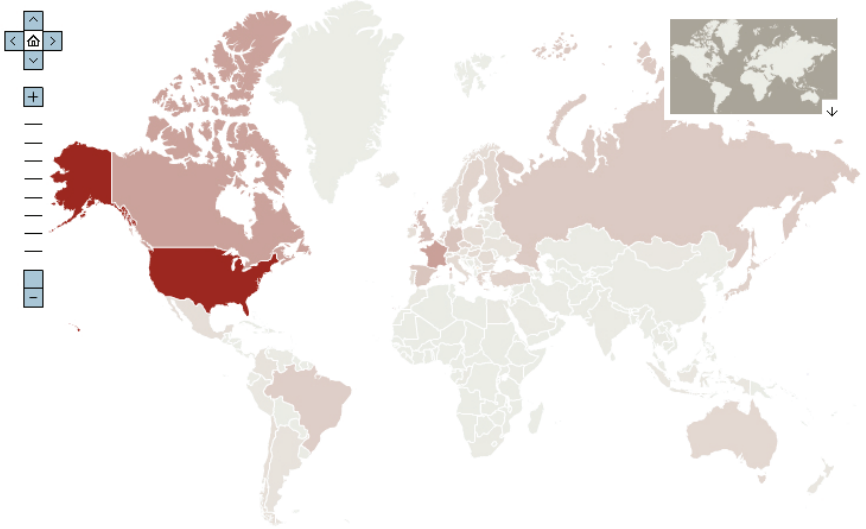
Range: [Icons]

- Overview
- Visitors
- Content Drilldown
- Traffic Usage

Update Graphs

Transfer Summary

Top Traffic	3,848 GB
Top Traffic Hour	Dec 1st 13:00
Avg Traffic/hr	2.58 TB
Total Transfer	61.83 TB
Top Hits	2,964,909
Top Hits Hour	Dec 1st 12:00
Avg Hits/hr	2,094,860
Total Hits	50,276,643



TRAFFIC IN MEGABITS/SECOND

All times reported are Pacific Time Zone

